Blackberry Email Setup

These easy to follow guides provide step-by-step instructions on how to setup or troubleshoot your email program, with personalised screenshots providing visual examples to follow. Should you get stuck along the way, our support team are on hand to assist you.

Your customised mail settings are as follows:

Email Address: you@your-domain.co.za

Incoming (POP) server: pop.your-domain. co.za

Outgoing (SMTP) server: smtp.your-domain. co.za

Account / User Name: you@your-domain. co.za

SMTP Authentication: On (same Username as POP)

SMTP Port: 587

Note: If SMTP Authentication is not catered for by your email program, you must rather use your ISP's(Internet Service Provider) SMTP server.

Setting up a new account for Blackberry

Please Note

> Blackberry phones differ in the way that email is setup on it. This article will cover the basics of email setup on Blackberry phones using the Blackberry Curve 8520 as an example. Even though your phone might be slightly different, the same basic principles should apply.

Select Blackberry Button

Press the Blackberry button on your phone.

Select Setup

Find and select the "**Setup**" icon.

Select Email Settings

Select "**Email Settings**" or "**Email Accounts**".

Select Internet Mail Account (If Applicable)

Some models have an additional step asking you which type of account to setup.
Select "**Internet Mail Account**" if your phone displays this screen.

Add Email Account

Select "**Add**" or "**Set up another email account**" and then scroll down and select
"**Other**".

Insert Email Details

Type in your email address and email password (e.g. you@your-domain.com)

Email Setup

Email address:

Password:

☐ Show Password

Complete Setup

Click "**Next**" or "**Continue**" to finish your email setup.

You can now find a icon for this email account on your Blackberry desktop.